



# Lindenwood University

## Student Health Clinic



### Jenna O'Shea, MSN, FNP

*Family Nurse Practitioner*

#### Education

*Bachelor of Science in Nursing*

*Master in Family Nurse Practitioner*

#### Certifications

*Family Nurse Practitioner*

*Registered Nurse*

*Basic Life Support*

*Plant Based Nutrition*

#### Professional affiliations

*National Nursing Honor Society*

#### Areas of professional special interest

*Primary Care*

*Preventative Care*

*Ear, Nose and Throat*

## Meet Jenna O'Shea

### *Family Nurse Practitioner*

Why did you choose health care as a profession?

Although some people might say I am a natural caregiver, I was not always sure I wanted to be a nurse. I took a job in long-term care as a nurse's assistant prior to starting nursing school. I learned the basic skills of caring for others who could no longer fully care for themselves and from there went on to become an ICU nurse. It was the ICU team leadership that inspired me to return to school once more and become a nurse practitioner where I get to help people in the primary care setting achieve their health goals.

What is your customer service philosophy?

My customer service philosophy is the golden rule- that which you do not wish for yourself, you shall not wish for your neighbor. My mission is to provide each patient with the services they need and have empathy in the process.

What's one thing you would like to tell every patient or customer?

I remember what it was like to be a freshman in college walking into the health clinic and feeling nervous to speak with the providers. I want our students to know that we care about them, and they should not hesitate to call the health clinic for all their needs.

What's the best part about your job?

The best part of my job is coming to work at Lindenwood University where I can help make a difference in the health of the community.

Schedule an appointment with Jenna today!

>>> Call 636-949-4804

